

NEWS RELEASE

Sutherland Global Services Inc., USA, Partners with ElectraCard Services (ECS)

Partnership will Enhance Reach to Banking and Financial Services Customers in the Americas Market

Rochester, NY -- August 10, 2010 -- [Sutherland Global Services](#), a leading provider of Technology and Analytics enabled Business Process services, announced today that it has signed an agreement with [ElectraCard Services \(ECS\)](#), a leading provider of software solutions for electronic payment systems, to enhance its presence in the U.S. and Americas market. As program partners, Sutherland Global Services will be authorized to market ECS's entire [electra™ suite](#) of products and services to their banking and financial services customers.

Over the last two decades, Sutherland has provided a wide range of Business Process and allied services to the global banking and financial services domain. ECS, announced its US operations in 2011, and was actively seeking a program partner to support its existing sales team. Together ECS and Sutherland Global Services have created a partnership that is mutually complementary and will enable an accelerated execution of go-to-market strategies.

Speaking on the occasion, **Mr. Dale Van Stratten**, Senior Vice President, Sales Head, Americas for ElectraCard Services, said, "The payments market while mature, remains dynamic and extremely competitive. To execute an efficient go-to-market strategy in this market, we knew we needed to partner with companies with impeccable credentials that have complementary services and solutions. This strategy benefits both partners. As partners, Sutherland and ECS will offer value to each other not only in terms of achieving sales growth, but also knowledge sharing."

Kumar Subramanian – Head of Banking Practice, Sutherland Global Services, added, "As an organization, Sutherland constantly seeks to enhance and enrich the benefits and value we provide to our clients. This partnership adds a significant element to that endeavor. We will be able to offer our customers a powerful and cost effective solution that combines leading-edge product technology, in-depth domain expertise and [best-in-class services](#)."

About ElectraCard Services

ElectraCard Services, a subsidiary of Opus Software Solutions, provides business critical applications and third party processing services for credit and payments management industry across the world. ECS is a PCI DSS certified Third Party Processor (TPP) for MasterCard® and VISA® across the issuing and acquiring spectrum of the electronic payments business. MasterCard Worldwide also has a strategic investment of 12.5% in ElectraCard Services.

ElectraCard Services enables financial institutions, retailers, finance companies and corporations to electronically process, in real time, any type of payment transaction, including credit, debit, pre-paid, and ACH. In addition to typical back office processing, ECS also offers ecommerce gateway and switching

solutions. Its solutions support multiple institutions, multiple currencies, and varying processing requirements on a single platform. By providing comprehensive and flexible solutions that can be deployed to a market of one, ElectraCard Services offers unmatched services and solutions.

www.electracard.com

www.opussoft.com

®MasterCard is a registered trademark of MasterCard International, Incorporated.

®VISA is a registered trademark of VISA International Service Association.

About Sutherland Global Services

Established in 1986, Sutherland Global Services is a global BPO services company providing integrated Platform-based and Analytics enabled business-cycle support solutions for major Industry Verticals and global industry leaders. Headquartered in Rochester, N.Y., Sutherland is one of the world's largest pure-play BPO companies employing over 30,000 professionals across 33 global delivery centers and business operations located in the United States, Canada, Mexico, Colombia, India, the Philippines, the United Arab Emirates, Bulgaria, Egypt, and the United Kingdom. For more information, visit www.sutherlandglobal.com

Media Contacts-

ElectraCard Services

India-

Sana Shaikh
ElectraCard Services/ Opus Software
M: +91 93 728 52 963
sana.shaikh@electracard.com

Shyamli Biswas/Abhijit Kalyani
Sampark PR
M: +919860710142/9730605850
shyamli.biswas@sampark.com
abhijit.kalyani@sampark.com

USA-

Dale W. Van Stratten
ElectraCard Services
O: 402-778-5208
dale.vanstratten@electracard.com

Sutherland Global Services

USA

Robert Barclay, (North America and Europe) Sutherland Global Services, +1-585-354-1878,
Robert.Barclay@SutherlandGlobal.com

India

Sampath Prabhu, (Asia Pacific) Sutherland Global Services, +91-944-404-0748 or
Sampath.Prabhu@Sutherlandglobal.Com