



## **Sutherland Global Services given Business Process Excellence award by Lenovo**

**Shenzhen, China, May 24, 2011** – Recognized for its top contribution to the Lenovo’s warranty support service delivery, Sutherland Global Services, a leader in Business Process services, was given the Business Process Excellence award. The presentation was made at Lenovo’s 2011 Supplier Conference.

“Flexibility, responsiveness, and low cost operational model have enabled Sutherland to drive highly competitive customer delight scores and warranty service cost expenses. Sutherland Global Services has proven to be a loyal partner in supporting Lenovo’s aggressive growth of our PC business world wide”, said Peter Bartolotta, Lenovo’s Senior Vice President of Global Services.



*Bala S (Second from left) receives the Business Process Excellence award.*