



Sutherland Global Services – In the Top 30 on the Global Outsourcing 100.

Rochester, NY, May 23, 2011 – [Sutherland Global Services](#), is ranked in the Top 30 on the 2011 Global Outsourcing 100 list. Sutherland has been also recognized and ranked as a leader in multiple categories including:

- Top Leader Retail Industry
- Top Leader Technology Industry
- Top Leader Telecom Industry.
- Top Leader in Sales
- Top Leader in Customer Relationship Management
- Top Leader in Information and Communications Technology Services
- Top services provider in UK and Canada.

The International Association for Outsourcing Professionals (IAOP) annually conducts an independent assessment of the capabilities of outsourcing service providers and advisors, and based on this assessment, publishes [The Global Outsourcing 100](#) and The World's Best Outsourcing Advisors and various sub-lists. Companies are judged by an independent panel of experienced outsourcing buyers on four critical characteristics: size and growth; customer references; organizational competencies; and management capabilities.

Established in 1986, Sutherland Global Services is a multi-national technology-enabled BPO services company providing integrated Platform-based and Analytics enabled business-cycle support solutions for major Industry Verticals and global industry leaders. Headquartered in Rochester, N.Y., Sutherland is one of the world's largest pure-play BPO companies employing over 30,000 professionals across 33 global delivery centers and business operations located in the United States, Canada, Mexico, Colombia, India, the Philippines, the United Arab Emirates, Bulgaria, Egypt, and the United Kingdom.